

Frequently asked questions about *Chihuly at RISD*

Where is the exhibition?

Chihuly at RISD is located in the RISD Museum's new Special Exhibition Gallery on the third floor of the new Chace Center. Enter the Chace Center through 20 N. Main Street. This entrance opens on September 27, 2008.

When can I see *Chihuly at RISD*?

The very first opportunity to see Chihuly at RISD will be Friday, September 26 during the Members Preview. If you are not a member, there will be an opportunity to join on the spot in order to enter the members preview. Tickets will not be sold for this day. It is limited to members only.

On Saturday, September 27, from 10 am to 10 pm, The Museum is celebrating the Grand Opening of the Chace Center and Chihuly at RISD with a full day of art activities, performances, tours and curatorial talks culminating in a live music concert on the plaza of the Chace Center. There will also be a tapas and cocktails tent for ages 21 and over on Market Square. The day will culminate in a Waterfire which will illuminate the façade of Chace in a spectacular evening.

Also, on Music Fridays in October, November, and December, the second Friday of the month, Chihuly at RISD will be the featured exhibition for the evening and will be accessible. Guests, age 21 and over, will be able to enjoy live music and cocktails in the Chace Center lobby and visit the exhibition during the course of the evening.

Is Dale Chihuly coming to the exhibition?

Dale Chihuly will speak on Wednesday, September 24 at 7 pm in the RISD Auditorium. A limited number of tickets will be available to the public and can be purchased in advance on a first-come, first-served basis for \$10 through www.arttixri.com.

How can I get an hour-by-hour schedule for the Grand Opening Celebration?

This schedule will be posted on risdmuseum.org and available at the Museum front desks prior to September 27. A tentative schedule was included in the Eastside Monthly, Providence Phoenix Fall Guide and Motif Magazine Fall Guide. Watch for more details. If you'd like to receive email updates, send an email to member@risd.edu or sign up for our e-newsletter at risdmuseum.org.

How do I obtain tickets to the exhibition?

There are several ways to obtain timed tickets to *Chihuly at RISD*. Advance tickets to the *Chihuly at RISD* exhibition are now available through ArtTix RI. Purchase your tickets online at <http://arttixri.com> or call the Info Line at 401 621-6123. You may also purchase tickets at the ArtTix box office, located at 155 Westminster Street. The ArtTix box office is open Monday through Friday from 12 noon to 6 pm. You may also purchase tickets the day of your visit at the Museum's Visitor Services Desks.

Why do I need a timed ticket?

Due to the popularity of Dale Chihuly, the Museum is making tickets available for specific dates and times in order to minimize your wait and inconvenience. Timed tickets allow entry during hour intervals throughout the day. The last admission is sold approximately one hour prior to

closing. Individual tickets for the exhibition may be available on site on the day of your visit; however to ensure you'll have a ticket, it is better to purchase a ticket in advance.

How long can I stay in the exhibition?

Your timed ticket will allow you entry to the exhibition at the time specified on the ticket. You can stay in the exhibition for as long as you like. Once you exit the special exhibition galleries, there is no re-entry. Your ticket also includes admission to visit the rest of the Museum's many galleries. For information about what else is on view in the permanent galleries and special exhibitions, go to risdmuseum.org.

If I'm a member, will I still receive free admission to *Chihuly at RISD*?

Yes. Members receive free admission to *Chihuly at RISD* as part of their membership benefits but should plan accordingly during busy times as it is possible that certain times will be sold out. Members may get their timed tickets at the front desk on the day of their visit. Even if earlier times are sold out, members will be offered the next available times. In order to ensure a speedy entrance, please have your membership card available for the Visitor Services staff.

Will I have to wait in line?

During busy times, there may be lines entering the exhibition. However, using timed tickets allows us to minimize your wait. Please have your membership card or your ArtTix printed email confirmation available for the Visitor Services attendant.

Visiting the exhibition during the weekday hours will be the best time to easiest time to visit the exhibition.

Do I need a ticket during times the Museum is normally free?

Chihuly at RISD will be free to the public with timed entry tickets during our regular free admission periods such as Gallery Night, Free-for-all Saturday and Pay-what-you-wish Sunday mornings until 1 pm. These tickets are available only at the Museum Visitor Services desks during these times.

If I have a pass to the Museum, can I use it for *Chihuly at RISD*?

Free passes to the Museum may not be used for *Chihuly at RISD*. The passes are valid for the rest of the Museum, however, including the many other galleries and exhibitions.

Is there a discount for groups?

Yes—we welcome groups of 10 or more. Your group of 10 or more is eligible for a discount by purchasing your tickets in advance through our group sales coordinator at 401/454-6534 or by using our online booking form at risdmuseum.org. Private docent tours are also available for groups; please look online or call for more information. Tours include an orientation about Dale Chihuly and the RISD Museum prior to going into the exhibition.

Are there tours available?

Docent-led 30-minute tours are available to the general public on Fridays, October 3, 10, 17, 24, 31, at 12:15 pm. These lunchtime tours take you to special exhibitions, featuring *Chihuly at RISD* and *Building Books: The Art of David Macaulay*. Tours are free with Museum admission. Meet in the Chace Center lobby.

Where do I park?

The Metropark lot at the corner of North Main and Steeple streets (diagonally across from the First Baptist Church) offers half-price parking to Museum visitors. Tell the attendant that you are visiting the Museum. Validate your parking stub at the Museum's front desk. Metered or timed parking is also available along Benefit and North Main streets.

Can I bring my stroller, baby carrier, or backpack into the gallery?

Generally speaking, you can bring your stroller or front pack infant carrier into the exhibition. However, during busy times we reserve the right to ask you to put your stroller at our coat room to allow for more room in the galleries. Metal-framed baby backpacks and jogging strollers are not allowed in the Museum at any time.

All large backpacks must be checked before entering the exhibition. There are self-serve coat-check rooms located in the Chace Center Lobby and at the Farago Lobby.

Is there a catalogue of the show?

Chihuly at RISD (Museum of Art, Rhode Island School of Design, 2008) will be sold in the risd/works in the Chace Center Lobby alongside many other Chihuly titles as well as original Chihuly artwork.

Can I rent the RISD Museum for an event during the exhibition?

The RISD Museum is available for private rentals to our corporate partners during the run of *Chihuly at RISD*. A private viewing of the exhibition and a curatorial speaking program can be included as part of your event for an additional fee. Please contact our Special Events Coordinator, Pam Kimel, at 401/454-6505 if you are already a corporate partner and would like to request an outline of fees and availability. If you would like to become a corporate partner, contact Frederica Mclaughlin at 401/454-6321 or rmclaugh@risd.edu for information.